

COURSE BROCHURE

# Collaborative Leadership Across Government Agencies

Professional Training Course

Skillslab Training Provider

Skills for Tomorrow's World 



## Course Description

### Course Overview

The **Collaborative Leadership Across Government Agencies** course is a comprehensive, knowledge-based leadership development program designed to equip new and emerging managers with the skills and frameworks required to lead effectively across organizational boundaries within the public sector. The course focuses on how leaders collaborate with multiple government entities, align shared objectives, and navigate complex stakeholder environments while maintaining accountability, governance, and service quality. For first-time managers and supervisors, collaboration across agencies is often a critical yet challenging responsibility. Leaders are expected to influence outcomes without direct authority, coordinate priorities across departments, and build trust in highly structured environments. This **leadership training for new managers** provides a clear understanding of collaborative leadership principles, enabling participants to improve coordination, reduce duplication, and deliver greater public value through effective inter-agency cooperation.

### Key Outcomes

By the end of this program, participants will be able to:

- By the end of this program, participants will be able to explain the principles of collaborative leadership in government environments
- By the end of this program, participants will be able to distinguish between hierarchical leadership and cross-agency collaboration
- By the end of this program, participants will be able to apply structured frameworks for working across government entities
- By the end of this program, participants will be able to align team objectives with shared inter-agency goals
- By the end of this program, participants will be able to communicate effectively with stakeholders from different government bodies
- By the end of this program, participants will be able to identify and manage common barriers to collaboration
- By the end of this program, participants will be able to build trust and credibility without formal authority
- By the end of this program, participants will be able to support coordinated decision-making across agencies

## Who Should Attend

This **new manager leadership course** is designed for professionals working in government and public sector organizations who are required to collaborate beyond their immediate teams or departments, including:

- First-time managers and newly appointed supervisors
- Team leaders and unit heads in ministries, authorities, and public agencies
- Section managers and assistant directors
- High-potential employees preparing for leadership roles
- Professionals involved in inter-agency initiatives or joint programs
- Employees in policy, operations, administration, human resources, and service delivery functions
- Supervisors seeking structured **management skills training** related to collaboration and coordination

**Prerequisites:** No prerequisites. Basic experience in a government or public sector environment is recommended.

## Course Outline by Modules

The course is delivered over **five days**, with each day addressing a critical dimension of collaborative leadership across government agencies.

### Day 1: Foundations of Collaborative Leadership in Government

- Understanding collaboration in the public sector context
- The role of leaders in cross-agency coordination
- Differences between authority-based leadership and influence-based leadership
- Governance, accountability, and shared responsibility
- Common challenges faced by new managers in inter-agency work

### Day 2: Aligning Vision, Objectives, and Stakeholders

- Establishing shared goals across government entities
- Aligning priorities while respecting organizational mandates
- Mapping stakeholders and understanding interests
- Managing competing objectives and expectations
- Leadership responsibility in maintaining alignment

- Managing information flow across organizational boundaries
- Handling misunderstandings and conflicting perspectives
- Maintaining transparency and consistency in messaging

#### **Day 4: Decision-Making and Problem-Solving in Collaborative Environments**

- Collaborative decision-making frameworks
- Balancing consultation with timely action
- Managing risk and accountability across agencies
- Resolving conflicts in joint initiatives
- Supporting shared ownership of outcomes

#### **Day 5: Sustaining Collaboration and Delivering Public Value**

- Embedding collaboration into daily leadership practices
- Monitoring progress and reinforcing cooperation
- Learning from inter-agency experiences and outcomes
- Strengthening long-term partnerships
- Personal leadership development plan for collaborative leadership

#### **Methodology**

This **leadership fundamentals course** is delivered using a primarily theoretical and structured learning approach. The program emphasizes leadership concepts, collaboration frameworks, and public sector best practices through instructor-led explanations and guided discussions. Simplified case examples relevant to government environments are used to illustrate key ideas without relying on intensive workshops or simulations.

Interaction is maintained through individual reflection and light group discussions, allowing participants to share perspectives while keeping the focus on knowledge transfer. Training materials include summary sheets, a comprehensive workbook, simple collaboration templates, and a leadership toolkit designed for practical reference after the course. Minimal pre-work or optional follow-up support may be provided upon request only.

#### **Assessment & ROI**

measurement of return on investment is typically carried out by the client organization using internal methods such as key performance indicators, manager evaluations, performance reviews, and service delivery outcomes.

**Internal measurement is managed by the client organization and is outside the scope of our delivery.**

Optional follow-up or reinforcement sessions can be arranged upon request.

### **Instructor Profile**

Instructor assignment depends on the delivery date and city. We work with a global pool of trainers. Please contact us to confirm the most suitable available instructor for this course based on schedule and location.

### **Conclusion**

The **Collaborative Leadership Across Government Agencies** program equips first-time managers, supervisors, and team leaders with the knowledge and confidence required to lead effectively across organizational boundaries. As a focused **first-time manager training** and **supervisor leadership program**, it strengthens coordination, improves decision-making, and enhances public value delivery. The course can be delivered onsite, online, or in a blended format, with flexible duration options. Participants receive a **certificate of completion**, demonstrating their commitment to leadership development. Contact us to tailor this program to your government organization's collaboration priorities and operational needs.

# Contact Us

For registration inquiries, upcoming dates, or group pricing, please contact us:

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