

EVENT BROCHURE

AI Tools for Administrative Productivity

Upcoming Training Event

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Skillslab Training Provider

Skills for Tomorrow's World 



Course Description

Introduction

Artificial Intelligence is rapidly transforming how organizations operate, communicate, make decisions, and deliver services. Across government entities, ministries, public sector organizations, and large corporations, administrative professionals are increasingly expected to leverage AI-powered technologies to improve efficiency, enhance productivity, streamline workflows, and support organizational performance.

The AI Tools for Administrative Productivity program is designed to equip administrative professionals, executive assistants, office managers, coordinators, and support staff with practical knowledge and hands-on skills to effectively utilize Artificial Intelligence tools in daily administrative operations. As organizations accelerate digital transformation initiatives and seek greater operational agility, administrative professionals play a crucial role in ensuring that AI technologies are integrated effectively into business processes while maintaining professionalism, governance, compliance, and organizational standards.

This executive-level program explores how AI-powered tools can improve communication, document management, scheduling, reporting, research, collaboration, information management, and decision support. Participants will gain practical experience using modern AI solutions to automate repetitive tasks, improve workplace productivity, enhance stakeholder communication, and support leadership teams more effectively. The program also focuses on strategic adoption of AI technologies, helping professionals understand the opportunities, challenges, risks, and governance considerations associated with AI implementation in administrative functions. By combining practical exercises, real-world case studies, simulations, and applied workshops, participants will develop the confidence and competence required to become AI-enabled administrative professionals capable of contributing to organizational excellence and digital transformation success.

Organizations that invest in AI-enabled administrative capabilities benefit from increased workforce productivity, improved service quality, enhanced communication effectiveness, better resource utilization, stronger decision support, and greater readiness for future workplace transformation.

Course Overview and Strategic Impact

Modern organizations face increasing pressure to improve productivity, reduce administrative burdens, accelerate decision-making, enhance communication, and optimize resource utilization. Administrative teams often manage large volumes of information, meetings, correspondence, documentation, reporting activities, and stakeholder interactions. Traditional manual processes can create inefficiencies that affect organizational performance and leadership effectiveness.

This program addresses these challenges by providing participants with practical AI tools, frameworks, and methodologies that enable smarter work processes, faster information management, improved communication workflows, and enhanced operational support. Participants learn how to integrate AI technologies into administrative functions while maintaining compliance, security, quality standards, and professional accountability.

The strategic value of the program extends beyond individual productivity improvements. Participants develop capabilities that support organizational transformation, digital innovation, workforce modernization, and continuous improvement initiatives. AI-powered administrative practices help leaders access information more efficiently, improve collaboration across departments, and strengthen decision-making processes.

The program also contributes to leadership development by enabling administrative professionals to become strategic contributors who provide greater value to executives, managers, and stakeholders. Enhanced communication effectiveness, data-driven support, workflow optimization, and intelligent automation capabilities strengthen organizational performance and operational agility.

By the end of the program, participants will possess the skills necessary to leverage AI technologies responsibly and effectively, ensuring that their organizations remain competitive, innovative, and transformation-ready in an increasingly digital business environment.

Course Objectives

By the end of this program, participants will be able to:

- Understand the role of Artificial Intelligence in administrative productivity and workplace transformation.
- Identify opportunities for AI adoption within administrative and support functions.
- Utilize AI tools to improve communication, correspondence, and content creation.
- Automate repetitive administrative tasks and workflows.
- Enhance meeting management, scheduling, and calendar coordination using AI solutions.

- Improve report preparation and presentation development.
- Understand AI governance, ethics, privacy, and security considerations.
- Support organizational digital transformation initiatives effectively.
- Evaluate AI tools for business suitability and operational value.
- Develop AI-enhanced administrative strategies aligned with organizational goals.
- Create practical implementation plans for workplace AI adoption.

Course Content (5-Day Training Outline)

Day 1: Foundations of AI for Administrative Excellence

Key Topics

- Introduction to Artificial Intelligence
- Digital transformation and administrative productivity
- AI opportunities in modern workplaces
- Understanding AI capabilities and limitations

Subtopics

- AI fundamentals for non-technical professionals
- Generative AI applications
- AI-powered workplace technologies
- Emerging trends in administrative automation
- Responsible AI usage

Practical Applications

- AI readiness assessment
- Identifying productivity opportunities
- Exploring leading AI platforms
- Workplace AI use-case analysis

Day 2: AI-Powered Communication and Content Creation

Key Topics

Subtopics

- Email drafting and optimization
- Business document creation
- Meeting summaries and action items
- Presentation development support
- Language improvement and communication effectiveness

Practical Applications

- Drafting professional correspondence using AI
- Creating executive reports
- Developing meeting summaries
- Enhancing stakeholder communications

Day 3: Productivity Automation and Workflow Optimization**Key Topics**

- Administrative process automation
- Task and workflow management
- Intelligent scheduling systems
- Digital workplace productivity

Subtopics

- AI workflow automation tools
- Calendar management optimization
- Task prioritization techniques
- Process improvement opportunities
- Time management with AI

Practical Applications

- Workflow automation exercises
- Productivity dashboard creation

Key Topics

- AI-assisted research
- Information management
- Data analysis and insights
- Decision support capabilities

Subtopics

- Business intelligence support
- Information gathering and validation
- Executive briefing preparation
- Trend analysis techniques
- AI-enhanced reporting

Practical Applications

- Research assignments using AI tools
- Executive briefing preparation
- Decision-support simulations
- Analytical reporting exercises

Day 5: Strategic AI Adoption and Future-Ready Administration**Key Topics**

- AI governance and ethics
- Organizational AI implementation
- Change management and transformation
- Future of administrative professions

Subtopics

- AI policies and compliance
- Risk management considerations
- Leading AI-enabled change

- AI implementation planning
- Governance framework exercises
- Change management simulations
- Personal AI productivity roadmap

Target Audience

This program is designed for:

- Executive Assistants
- Administrative Professionals
- Office Managers
- Executive Coordinators
- Personal Assistants
- Chiefs of Staff
- Administrative Supervisors
- Government Administrative Officers
- Public Sector Professionals
- Executive Support Staff
- Corporate Services Personnel
- Business Support Managers
- Operations Coordinators
- Project Support Officers
- Professionals seeking to improve productivity through AI technologies

Course Requirements

Participants are recommended to have:

- Basic administrative or office management experience
- Familiarity with common workplace software applications
- General understanding of organizational processes
- Experience supporting managers, executives, or teams
- Interest in digital transformation and workplace innovation

No technical programming or AI development knowledge is required.

- Executive case studies
- Group discussions
- Simulations
- Practical exercises
- Scenario-based learning
- Peer learning
- Feedback sessions
- Hands-on AI tool demonstrations
- Team-based problem-solving activities
- Workplace implementation projects
- Guided practice sessions
- Knowledge-sharing forums
- Real-world application exercises

The learning experience emphasizes immediate workplace application and measurable productivity improvement.

Learning Outcomes

Upon successful completion of this program, participants will be able to:

- Utilize AI tools to improve workplace productivity and efficiency.
- Support executives and managers through AI-enhanced administrative services.
- Apply strategic thinking when selecting and implementing AI technologies.
- Improve communication quality and responsiveness using AI solutions.
- Strengthen stakeholder engagement through intelligent communication tools.
- Automate repetitive administrative tasks effectively.
- Enhance scheduling, meeting management, and coordination processes.
- Conduct research and analysis using AI-assisted methodologies.
- Support decision-making through improved information management.
- Increase organizational efficiency through workflow optimization.
- Apply AI governance and ethical principles appropriately.
- Contribute to digital transformation and innovation initiatives.
- Improve organizational performance through intelligent automation.

This program is delivered by **an internationally certified expert with extensive practical and consulting experience** in Artificial Intelligence adoption, digital transformation, productivity improvement, organizational performance enhancement, and executive support excellence.

Executive Advisory Expertise

- Advising executives on AI-enabled productivity strategies
- Supporting leadership effectiveness and digital workplace initiatives
- Enhancing organizational performance through technology adoption

Strategic Consulting Experience

- AI strategy development
- Business process optimization
- Digital transformation implementation
- Workforce capability development

Government Transformation Experience

- Public sector modernization initiatives
- Digital government programs
- Smart workplace transformation projects
- Technology-enabled service improvement

Corporate Transformation Experience

- Enterprise productivity enhancement
- AI integration programs
- Organizational efficiency improvement
- Workforce modernization initiatives

Practical Implementation Expertise

- AI tool deployment and adoption
- Administrative process automation
- Change management and capability building
- Productivity optimization programs

Contact Us

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