

EVENT BROCHURE

Crisis and Recovery Project Management

Upcoming Training Event

Muscat, Oman - 24 October 2026

Skillslab Training Provider

Skills for Tomorrow's World 



Course Description

Course Overview

Crisis situations and recovery programs represent some of the most complex and high-pressure environments that managers will ever face. Whether the crisis is operational, financial, reputational, technological, or related to business continuity, organizations depend on capable leaders who can stabilize operations, manage uncertainty, and guide recovery projects with clarity and confidence. For new managers and first-time project leaders, crisis and recovery management requires a structured framework, strong governance, and disciplined execution.

The Crisis and Recovery Project Management course is designed as a leadership training for new managers who are responsible for managing projects in high-risk, time-critical, and uncertain environments. This new manager leadership course provides a strong theoretical foundation in crisis response models, recovery planning, stakeholder coordination, and performance stabilization. It equips supervisors, team leaders, and emerging managers with essential management skills training to lead recovery initiatives, restore business operations, and protect organizational value during and after disruption.

Key Outcomes

- By the end of this program, participants will be able to understand the principles of crisis and recovery project management
- By the end of this program, participants will be able to identify different types of organizational crises and their impact on operations
- By the end of this program, participants will be able to apply structured crisis response and stabilization frameworks
- By the end of this program, participants will be able to develop recovery project plans aligned with business priorities

- By the end of this program, participants will be able to manage recovery timelines, resources, and critical dependencies
- By the end of this program, participants will be able to coordinate cross-functional crisis and recovery teams
- By the end of this program, participants will be able to manage risk, uncertainty, and decision-making under pressure
- By the end of this program, participants will be able to communicate effectively with senior management and stakeholders during crises
- By the end of this program, participants will be able to monitor recovery performance and report progress accurately
- By the end of this program, participants will be able to strengthen leadership capability in high-stress project environments

Who Should Attend

- First-time managers responsible for operational recovery or turnaround projects
- Newly appointed supervisors and team leaders
- High-potential professionals preparing for management roles
- Project coordinators and project administrators
- Business continuity and risk management professionals
- Operations and supply chain managers
- Information technology and digital transformation leaders
- Department heads responsible for critical business functions

Prerequisites: No prerequisites.

Course Outline by days

Day 1 Crisis Management Foundations and Leadership Responsibilities

- Understanding organizational crises and disruption scenarios
- Types of crises and their operational and financial impact

- The role of managers during crisis and recovery situations
- Crisis governance structures and decision-making models
- Leadership fundamentals course principles for high-pressure environments
- Ethical responsibility and accountability during organizational crises

Day 2 Crisis Response Frameworks and Stabilization Planning

- Crisis response models and escalation procedures
- Emergency response coordination and command structures
- Business continuity and operational stabilization principles
- Rapid assessment and situation analysis techniques
- Prioritization of critical services and processes
- Leadership development for team leaders in crisis situations

Day 3 Recovery Project Planning and Execution

- Transition from crisis response to recovery management
- Recovery project life cycle and governance
- Resource planning and recovery scheduling
- Managing recovery dependencies and critical paths
- Performance targets and recovery milestones
- Supervisor leadership program approaches for recovery execution

Day 4 Risk, Change, and Stakeholder Management During Recovery

- Risk identification and mitigation in recovery programs
- Managing organizational change during crisis recovery
- Stakeholder mapping and engagement strategies
- Communication planning for internal and external stakeholders
- Managing public, customer, and regulatory expectations
- Management skills training for recovery leadership

Day 5 Recovery Performance, Lessons Learned, and Organizational Resilience

- Monitoring recovery performance and reporting structures
- Measuring recovery effectiveness and business stabilization
- Post-crisis reviews and lessons learned processes
- Building long-term organizational resilience
- Continuous improvement and future preparedness
- Leadership training for new managers in resilience and sustainability

Methodology

The Crisis and Recovery Project Management program is delivered as a primarily theoretical and knowledge-based learning experience. The methodology focuses on building a deep understanding of crisis management principles, recovery governance models, leadership responsibilities, and organizational resilience frameworks. The training is delivered through instructor-led sessions, structured crisis and recovery concepts, leadership frameworks, guided discussions, and simplified recovery case studies drawn from real-world organizational disruptions. Participants engage in individual and group discussions focused on leadership decision-making, accountability, communication, and performance stabilization.

Practical elements are limited to simple computer-based activities such as reviewing a crisis response checklist, completing a basic recovery planning template, or participating in a short knowledge quiz. Training materials include summary sheets, a comprehensive workbook, crisis and recovery templates, and a practical toolkit that participants can use in their organizations. Optional minimal pre-work or follow-up learning support can be provided upon request.

This program aligns strongly with leadership training for new managers, first-time manager training, management skills training, leadership development for team leaders, leadership fundamentals course pathways, and supervisor leadership program frameworks for professionals managing high-risk and high-impact projects.

Assessment & ROI

In-session assessment is conducted through short quizzes, guided questions, recap discussions, and knowledge checks throughout the program to reinforce understanding of crisis and recovery project management concepts.

Client organizations may choose to measure return on investment through internal performance indicators such as recovery time objectives, business continuity metrics, service restoration performance, stakeholder satisfaction, and manager evaluation systems. These indicators support the long-term impact of the new manager leadership course and organizational resilience development.

Internal measurement is managed by the client organization and is outside the scope of our delivery.

Optional follow-up sessions or refresher workshops may be arranged upon request to support knowledge retention and practical implementation.

Instructor Profile

Instructor assignment depends on the delivery date and city. We work with a global pool of trainers. Please contact us to confirm the most suitable available instructor for this course based on schedule and location.

Conclusion

The Crisis and Recovery Project Management program provides a comprehensive leadership fundamentals course for new and emerging managers responsible for leading organizations through disruption and recovery. It strengthens crisis response capability, recovery execution, stakeholder leadership, and organizational resilience while building the confidence required to manage uncertainty and complexity. Participants receive a certificate of completion and gain practical knowledge that can be applied immediately in their roles. To tailor this new manager leadership course for your organization through onsite, online, or blended delivery options and flexible duration formats, please contact us to discuss your specific requirements and strategic priorities.

Contact Us

To secure your place or request further information about this event, please contact us:

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