SKILLSLAB
Training Provider

EVENT BROCHURE

Decision-Making, Problem Solving & Critical Thinking

Upcoming Training Event

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Skillslab Training Provider
Skills for Tomorrow's World

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Course Description

Course Overview

Decision-Making Problem Solving and Critical Thinking is a comprehensive professional development program designed to strengthen analytical thinking structured decision processes and logical reasoning skills for managers and employees. The course provides participants with a clear understanding of how to evaluate situations identify root causes assess alternatives and make confident decisions in complex workplace environments. It focuses on cognitive frameworks leadership thinking models and practical reasoning approaches that improve performance and organizational outcomes.

For new managers supervisors and team leaders the ability to make sound decisions and solve problems effectively is a core leadership competency. This program supports leadership training for new managers and first-time manager training by developing structured thinking habits improving judgment and enhancing confidence in leadership roles. It aligns with management skills training initiatives and leadership development for team leaders by helping participants understand how critical thinking influences performance collaboration and strategic execution.

Key Outcomes

By the end of this program participants will be able to…

- By the end of this program participants will be able to explain the principles of effective decision-making and critical thinking.
- By the end of this program participants will be able to identify different types of workplace problems and appropriate solution approaches.
- By the end of this program participants will be able to apply structured frameworks for analyzing situations and evaluating alternatives.
- By the end of this program participants will be able to recognize cognitive biases and decision-making errors.

- By the end of this program participants will be able to demonstrate logical reasoning when assessing complex scenarios.
- By the end of this program participants will be able to describe problem-solving models applicable to leadership roles.
- By the end of this program participants will be able to support team decision processes through structured thinking.
- By the end of this program participants will be able to improve judgment confidence in uncertain situations.
- By the end of this program participants will be able to contribute to organizational effectiveness aligned with leadership fundamentals course objectives.
- By the end of this program participants will be able to apply critical thinking concepts to daily management responsibilities.

Who Should Attend

- First-time managers and newly appointed supervisors
- Team leaders and department coordinators
- High potential employees preparing for leadership roles
- Project managers and operational staff
- Professionals involved in planning or decision processes
- Administrative and technical professionals
- Participants enrolled in a supervisor leadership program or new manager leadership course
- Employees seeking stronger analytical thinking and problem-solving capabilities

Prerequisites: No prerequisites.

Course Outline by dayes

Day 1 — Foundations of Critical Thinking and Decision-Making

- Understanding critical thinking concepts and terminology
- The importance of structured thinking in leadership roles

- Types of decisions in organizational environments
- The relationship between thinking quality and performance outcomes
- Introduction to logical reasoning frameworks

Day 2 — Problem Identification and Root Cause Analysis Thinking

- Recognizing different categories of workplace problems
- Understanding symptoms versus root causes
- Analytical thinking approaches for problem diagnosis
- Information evaluation and evidence-based reasoning
- Structured thinking tools for identifying causes

Day 3 — Decision-Making Models and Judgment Improvement

- Decision-making frameworks and structured approaches
- Evaluating alternatives and consequences logically
- Risk awareness and uncertainty considerations
- Avoiding decision traps and cognitive biases
- Leadership responsibility in decision outcomes

Day 4 — Creative Thinking and Collaborative Problem Solving

- The role of creativity in solving complex problems
- Generating alternatives and innovative thinking approaches
- Group decision processes and leadership facilitation
- Communication clarity in presenting solutions
- Overcoming barriers to effective thinking

Day 5 — Applying Critical Thinking to Leadership and Workplace Challenges

- Integrating decision-making into leadership responsibilities
- Improving judgment confidence in dynamic environments
- Continuous improvement in thinking and learning

- Leadership influence on team problem-solving culture
- Personal development planning for critical thinking effectiveness

Methodology

This program follows a primarily theoretical and knowledge-based learning approach designed for professionals seeking structured understanding of decision-making problem-solving and critical thinking principles. Participants explore concepts frameworks and leadership thinking models through instructor-led presentations guided discussions and simplified case examples relevant to workplace situations. The emphasis is on conceptual clarity rather than intensive practical workshops making the course suitable for leadership fundamentals courses and management skills training initiatives.

Interaction levels include individual reflection exercises and light group discussions to enhance understanding and engagement. Training materials include summary sheets participant workbook decision templates and thinking toolkits that can be applied easily using basic computer tools. Optional minimal pre-work may be provided if requested and optional follow-up support is available upon request only.

Assessment & ROI

In-session assessment includes short quizzes guided questions and instructor-led discussions to confirm participant understanding of key concepts. Recap checks throughout the program reinforce learning outcomes and knowledge retention.

Organizations may measure training effectiveness internally using performance indicators manager evaluations decision quality metrics or employee performance reviews. Internal measurement is managed by the client organization and is outside the scope of our delivery. Optional follow-up support may be provided upon request if additional evaluation guidance is required.

Instructor Profile

Instructor assignment depends on the delivery date and city. We work with a global pool of trainers. Please contact us to confirm the most suitable available instructor for this course based on schedule and location.

Conclusion

Strong decision-making problem-solving and critical thinking capabilities are essential for effective leadership and organizational success. This course provides a structured learning experience that strengthens analytical reasoning confidence and leadership effectiveness for managers and employees. Whether delivered onsite online or in a blended format the program supports leadership training for new managers and participants will receive a certificate of completion upon finishing the course. Contact us to customize the training delivery according to your organizational goals and leadership development priorities.

Contact Us

To secure your place or request further information about this event, please contact us:

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