

EVENT BROCHURE

# Executive Assistant & Chief of Staff

## Excellence

Upcoming Training Event

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Skillslab Training Provider

Skills for Tomorrow's World 



## Course Description

### Introduction

In today's increasingly complex and rapidly evolving organizational landscape, Executive Assistants and Chiefs of Staff play a critical role in enabling leadership effectiveness, organizational alignment, strategic execution, and operational excellence. No longer limited to administrative support functions, these professionals have become trusted advisors, strategic coordinators, communication facilitators, and key contributors to executive decision-making processes.

Government entities, ministries, public sector organizations, multinational corporations, and executive leadership teams rely on highly capable Executive Assistants and Chiefs of Staff to manage competing priorities, coordinate cross-functional initiatives, facilitate stakeholder engagement, support governance activities, and drive organizational performance. As leadership responsibilities continue to expand, organizations require professionals who can serve as strategic partners capable of translating executive vision into measurable business outcomes.

The Executive Assistant & Chief of Staff Excellence program is designed to develop the advanced competencies required to support senior executives, leadership teams, boards, and strategic initiatives. The program equips participants with practical tools, executive-level communication techniques, leadership support methodologies, strategic planning capabilities, stakeholder management approaches, and performance improvement frameworks that directly contribute to organizational success.

Participants will learn how to strengthen executive productivity, improve decision-making support, enhance organizational coordination, manage high-level relationships, and contribute to transformation initiatives.

Through practical application, real-world case studies, and executive simulations, participants will gain the confidence and capability to operate effectively at the highest levels of organizational leadership.

This highly practical and business-focused program enables Executive Assistants and Chiefs of Staff to become indispensable strategic assets who drive organizational effectiveness, leadership impact, and sustainable business performance.

### Course Overview and Strategic Impact

modern organizations face increasing challenges including executive workload pressures, complex stakeholder environments, fragmented communication channels, accelerated decision-making requirements, governance expectations, organizational transformation initiatives, and the need for greater operational agility. Executive Assistants and Chiefs of Staff are uniquely positioned to address these challenges by serving as critical links between leadership, teams, stakeholders, and organizational priorities.

This program provides participants with the strategic mindset, leadership support capabilities, communication excellence, coordination techniques, governance knowledge, and business acumen necessary to operate successfully in high-performance executive environments. Participants learn how to manage executive priorities, facilitate strategic initiatives, coordinate enterprise-wide activities, support executive decision-making, and enhance organizational effectiveness.

The program emphasizes practical implementation and measurable workplace impact. Participants develop capabilities that improve leadership productivity, strengthen organizational alignment, enhance stakeholder relationships, support business continuity, and increase execution effectiveness across departments and functions.

By strengthening executive advisory capabilities, communication effectiveness, strategic thinking, and operational leadership support, participants become valuable contributors to organizational growth, transformation readiness, and institutional excellence. Organizations benefit from improved executive performance, more efficient decision-making processes, enhanced governance support, stronger stakeholder engagement, and increased organizational agility.

The course also prepares participants to operate effectively in environments undergoing digital transformation, organizational change, strategic restructuring, and performance improvement initiatives, ensuring readiness to support future organizational priorities and evolving leadership demands.

## **Course Objectives**

Upon successful completion of this program, participants will be able to:

- Understand the strategic role of Executive Assistants and Chiefs of Staff in modern organizations.
- Support executive leaders in achieving strategic and operational objectives.
- Apply strategic thinking techniques to executive support functions.
- Improve executive productivity through effective planning and prioritization.

- Build productive relationships with senior leaders and key stakeholders.
- Enhance organizational alignment through effective coordination and communication.
- Support organizational transformation and change management initiatives.
- Identify risks, challenges, and opportunities affecting executive priorities.
- Improve performance monitoring and strategic execution processes.
- Demonstrate leadership influence without direct authority.
- Develop actionable workplace strategies that improve organizational effectiveness.

## **Course Content (5-Day Training Outline)**

### **Day 1: Foundations of Executive Assistant and Chief of Staff Excellence**

#### **Key Topics**

- Evolution of the Executive Assistant and Chief of Staff roles
- Strategic value of executive support functions
- Executive leadership environments
- Organizational dynamics and leadership structures

#### **Subtopics**

- From administrative support to strategic partnership
- Understanding executive priorities
- Leadership expectations and executive effectiveness
- Building trust and credibility with senior leaders
- Executive professionalism and executive presence

#### **Practical Applications**

- Executive role-mapping exercises
- Leadership support assessments
- Executive partnership planning
- Professional effectiveness evaluation

### **Day 2: Strategic Thinking and Executive Decision Support**

- Decision-making frameworks
- Executive intelligence gathering

### **Subtopics**

- Understanding organizational strategy
- Aligning executive activities with strategic objectives
- Critical thinking and problem-solving techniques
- Risk identification and opportunity assessment
- Data interpretation and executive reporting

### **Practical Applications**

- Strategic analysis exercises
- Executive briefing preparation
- Decision-support simulations
- Organizational strategy alignment workshops

## **Day 3: Executive Communication and Stakeholder Management**

### **Key Topics**

- Executive communication excellence
- Stakeholder engagement strategies
- Influencing and relationship management
- High-level correspondence and executive messaging

### **Subtopics**

- Communicating with executives and boards
- Managing internal and external stakeholders
- Executive presentation support
- Handling sensitive and confidential communications
- Negotiation and influence techniques

### **Practical Applications**

## **Day 4: Governance, Coordination, and Operational Excellence**

### **Key Topics**

- Executive operations management
- Governance support and board coordination
- Meeting leadership and facilitation
- Organizational performance support

### **Subtopics**

- Board and committee administration
- Executive calendar and priority management
- Governance frameworks and accountability
- Managing executive projects and initiatives
- Cross-functional coordination strategies

### **Practical Applications**

- Governance documentation workshops
- Executive meeting simulations
- Performance tracking exercises
- Initiative coordination case studies

## **Day 5: Leadership Partnership, Transformation, and Organizational Impact**

### **Key Topics**

- Chief of Staff leadership capabilities
- Organizational transformation support
- Change leadership coordination
- Future-ready executive support models

### **Subtopics**

- Supporting transformation programs

## **Practical Applications**

- Transformation readiness assessments
- Leadership advisory simulations
- Organizational improvement planning
- Personal executive excellence action plans

## **Target Audience**

This program is designed for:

- Executive Assistants
- Senior Executive Assistants
- Chiefs of Staff
- Executive Coordinators
- Executive Office Managers
- Executive Support Professionals
- Administrative Managers
- Corporate Affairs Professionals
- Governance and Board Support Officers
- Ministerial and Government Executive Support Staff
- Public Sector Leadership Support Professionals
- Strategic Planning Coordinators
- Business Support Managers
- Program and Project Support Professionals
- Professionals aspiring to transition into Chief of Staff roles

## **Course Requirements**

Participants will benefit most from the program if they possess:

- Experience supporting executives, managers, or leadership teams
- Understanding of organizational structures and business operations
- Basic communication and coordination experience
- Exposure to administrative, governance, or executive support functions

## Training Methodology

The program utilizes an interactive and highly practical learning approach designed to maximize workplace application and measurable business impact.

Training methodologies include:

- Interactive workshops
- Executive case studies
- Group discussions
- Leadership simulations
- Practical exercises
- Scenario-based learning
- Executive role-play activities
- Peer learning and knowledge sharing
- Team-based problem-solving sessions
- Executive communication exercises
- Governance and coordination simulations
- Performance improvement workshops
- Individual reflection activities
- Facilitated feedback sessions
- Action planning and implementation exercises

Participants will engage with real-world executive challenges and develop practical solutions applicable to their organizations.

## Learning Outcomes

Upon completion of this program, participants will be able to:

- Operate as strategic partners to senior executives and leadership teams.
- Enhance executive effectiveness through proactive support and coordination.
- Apply strategic thinking principles to executive support responsibilities.
- Support organizational decision-making through analysis and structured recommendations.
- Improve executive communication effectiveness across multiple stakeholder groups.
- Build and maintain productive stakeholder relationships.

- Support organizational transformation and change initiatives successfully.
- Demonstrate leadership influence without formal authority.
- Enhance collaboration across departments and business functions.
- Contribute to organizational performance improvement and operational excellence.
- Deliver measurable value that supports leadership success and business results.

### **Instructor Profile**

This program is delivered by **an internationally certified expert with extensive practical and consulting experience** in executive leadership support, organizational transformation, governance excellence, and strategic business performance.

The instructor brings significant experience working with government entities, ministries, public sector institutions, multinational corporations, and executive leadership teams across diverse industries and sectors.

### **Executive Advisory Expertise**

- Advising senior executives, boards, and leadership teams
- Supporting strategic decision-making processes
- Enhancing executive effectiveness and organizational performance

### **Strategic Consulting Experience**

- Organizational strategy implementation
- Performance improvement initiatives
- Leadership development and capability building
- Governance and operational excellence programs

### **Government Transformation Experience**

- Public sector modernization initiatives
- Government excellence frameworks
- Institutional performance enhancement
- Strategic planning and implementation support

### **Corporate Transformation Experience**

**Practical Implementation Expertise**

- Executive office optimization
- Chief of Staff capability development
- Stakeholder engagement strategies
- Performance management systems
- Executive communication excellence
- Strategic execution and organizational alignment

Participants benefit from practical insights, proven methodologies, real-world case studies, and actionable frameworks that can be immediately applied to improve executive support effectiveness, organizational performance, and leadership impact.

# Contact Us

To secure your place or request further information about this event, please contact us:

**Website**

[www.skillslab-training.com](http://www.skillslab-training.com)

**Email**

[info@skillslab-training.com](mailto:info@skillslab-training.com)

**WhatsApp**

+966 559 653 447

**Generated by Skillslab Training**

[info@skillslab-training.com](mailto:info@skillslab-training.com) | WhatsApp: +966 559 653 447

[www.skillslab-training.com](http://www.skillslab-training.com)