

EVENT BROCHURE

Quality Management in Projects

Upcoming Training Event

Muscat, Oman - 24 October 2026

Skillslab Training Provider

Skills for Tomorrow's World 



Course Description

Course Overview

The Quality Management in Projects course is a comprehensive and knowledge-based leadership development program designed to equip new and first-time managers with the essential principles, frameworks, and governance practices required to ensure consistent quality delivery across project environments. In today's competitive and performance-driven organizations, quality is no longer an operational function alone but a core leadership responsibility that directly impacts customer satisfaction, business reputation, and organizational sustainability.

This program is positioned as a leadership training for new managers and supervisors who are responsible for overseeing projects, leading teams, and ensuring that deliverables meet defined standards and stakeholder expectations. The course strengthens management skills training by providing a structured understanding of quality planning, quality assurance, and quality control within projects. It also supports leadership development for team leaders by building their capability to embed a culture of quality, accountability, and continuous improvement into everyday project operations.

Key Outcomes

- By the end of this program, participants will be able to understand the role of quality management in successful project delivery
- By the end of this program, participants will be able to apply quality management principles within their managerial responsibilities
- By the end of this program, participants will be able to define quality standards and success criteria for projects
- By the end of this program, participants will be able to integrate quality planning into project governance structures

- By the end of this program, participants will be able to implement quality assurance processes across project life cycles
- By the end of this program, participants will be able to monitor and control project quality performance
- By the end of this program, participants will be able to manage quality risks and non-conformance issues
- By the end of this program, participants will be able to lead project teams with a strong quality mindset
- By the end of this program, participants will be able to support organizational quality objectives through structured reporting
- By the end of this program, participants will be able to contribute to continuous improvement initiatives within project environments

Who Should Attend

- First-time managers responsible for leading project teams
- Supervisors overseeing operational and project delivery activities
- Team leaders managing cross-functional project resources
- High-potential employees preparing for management roles
- Department managers involved in project-based initiatives
- Quality coordinators transitioning into leadership positions
- Operations and business managers responsible for service and delivery excellence

Prerequisites: No prerequisites. This course is suitable for professionals with limited exposure to formal quality management who are entering managerial or supervisory roles.

Course Outline by dayes

Day 1 Foundations of Quality Management in Project Environments

- Introduction to quality management in modern organizations
- The role of the manager as a quality leader in projects
- Quality principles and governance frameworks
- Linking quality objectives to business strategy

- Customer expectations and stakeholder quality requirements
- Common causes of quality failures in projects

Day 2 Quality Planning and Standards Development

- Defining quality objectives and success criteria
- Quality planning within the project life cycle
- Establishing quality policies, procedures, and controls
- Developing quality management plans for projects
- Documentation and standardization requirements
- Roles and responsibilities in quality governance

Day 3 Quality Assurance and Process Control

- Quality assurance concepts and organizational integration
- Process management and performance consistency
- Audits, reviews, and compliance mechanisms
- Managing suppliers and partners for quality delivery
- Continuous improvement frameworks in projects
- Leadership responsibilities in quality assurance

Day 4 Quality Control and Performance Measurement

- Quality control methods and monitoring approaches
- Identifying defects and non-conformance issues
- Root cause analysis and corrective actions
- Performance indicators and reporting structures
- Governance reviews and escalation processes
- Decision support for management and sponsors

Day 5 Quality Culture, Risk Management, and Sustainability

- Building a quality-driven project culture

- Managing quality risks and preventive controls
- Leadership communication for quality alignment
- Embedding quality into organizational maturity models
- Long-term sustainability of quality practices
- Preparing for advanced quality leadership roles

Methodology

The Quality Management in Projects program is delivered using a primarily theoretical and knowledge-based methodology designed to support leadership training for new managers, supervisors, and team leaders. The course provides structured learning through internationally recognized quality management concepts, governance frameworks, and leadership best practices.

The delivery approach includes instructor-led knowledge sessions, guided group discussions, conceptual case illustrations, and simplified project scenarios. Interaction is maintained at both individual and group levels through reflective exercises, leadership discussions, and facilitated experience sharing.

Training materials include professionally designed summary sheets, a structured participant workbook, quality planning templates, and a practical quality management toolkit that participants can easily apply within their work environment. Optional pre-course reading materials or follow-up reinforcement sessions may be provided upon request.

Assessment & ROI

In-session assessment is conducted through short quizzes, guided question-and-answer sessions, and recap reviews at the end of each training day to reinforce learning outcomes and ensure understanding of quality management concepts.

Client internal measurement may include performance indicators, manager evaluations, quality compliance metrics, customer satisfaction scores, and project delivery benchmarks. Internal measurement is managed by the client organization and is outside the scope of our delivery.

Optional follow-up sessions may be arranged upon request to support implementation and reinforce quality management practices within the organization.

Instructor Profile

Instructor assignment depends on the delivery date and city. We work with a global pool of trainers. Please contact us to confirm the most suitable available instructor for this course based on schedule and location.

Conclusion

The Quality Management in Projects program provides a structured and professional learning pathway for first-time managers, supervisors, and team leaders seeking to build strong quality leadership capabilities. As a leadership training for new managers and a first-time manager training solution, it supports management skills training, supervisor leadership development, and leadership fundamentals for project environments.

Participants receive a certificate of completion and gain the confidence to lead projects with a strong focus on quality, accountability, and continuous improvement. Contact us today to tailor the delivery format including onsite, online, or blended learning options aligned with your organization's leadership development objectives.

Contact Us

To secure your place or request further information about this event, please contact us:

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